

C G R F



B Y P L

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp@hotmai.com

C A No. Applied for
Complaint No. 589/2024

In the matter of:

Mohd Naseem

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Akash Ruhela, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 05th August, 2025

Date of Order: 20th August, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007190008 under domestic category at first floor of premises no. D-67/3, Chauhan Banger, Delhi-110053, the application of the complainant for new connection was rejected on the grounds of connection already exists, but the complainant stated that applied premises do not have any connection. The complainant further stated that he became owner of the subject property on 01.06.2008 via notarised General Power of Attorney in his favour.

[Signature] 1 of 3

Attested True Copy

[Signature]
Secretary
CGRF (BYPL)

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection under domestic category at first floor of premises bearing no. D-67/3, Kh. No. 220, block-D, Gali no. 23, Chauhan Banger, Delhi-110053 vide request no. 8007190008. Reply further stated that the application of the complainant for new connection was rejected on grounds of meter bearing no. 55364923 already exists at site.

Reply further submitted that the building site bearing address D-67/3, Kh. No. 220, block-D, Gali no. 23, Chauhan Banger, Delhi, at present has total 6 active electricity connections i.e. four connections against the four dwelling units and one connection each for common load and common staircase.

3. The counsel for the complainant in its rejoinder refuted the contentions of respondent as averred in their reply and reiterated his original complaint.

4. Both the parties were directed to conduct joint site visit to ascertain the usage of the connections installed in the building.

5. Based upon joint visit, OP stated that the building structure is Ground floor+ 5 floors over it. Mohd Naseem was also present at site, applicant applied for 1st floor, supply use at first floor from meter no. 35772326 which was released for common stairs. Meter no. 55364923 1DX no floor is being used at 5th floor. Complainant refused to visit 5th floor, as persons residing at 5th floor misbehaves with people.

6. OP was permitted to file written submissions upon site visit report.

7. Arguments of both the parties were heard.

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Secretary
2024-07-11





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8. From the narration of facts and material placed before us we find that there is no electricity connection provided by BYPL on the first floor of the premises where the complainant has applied for new electricity connection. The connection released for common stairs is being used at first floor. BYPL is competent to take necessary action for this usage if they find it objectionable.

As per Regulations the complainant's premises is well within 15 meters and we cannot deny electricity connection to the complainant on this ground only that he is using supply from the connection energized for common stairs area. It is an admitted fact the meter no. 55364723 DX is catering electricity to 5th floor, not to the applied premises.

ORDER

The complaint is allowed. OP is directed to release the electricity connection as applied for by the complainant vide request no. 8007190008 at premises no. D-67/3, Gali no. 23, Chauhan Banger, Delhi-110053 after completion of other commercial formalities as per DERC Regulations 2017.

OP is directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.



(P.K. AGRAWAL)
MEMBER (LEGAL)

Attested True Copy



Secretary
CGRF (BYPL)



20/01/25
(S.R. KHAN)
MEMBER (TECH.)